



“Iceland Cold Storage offers tailored learning solutions to its staff, through industry leading training providers”

Iceland Cold Storage values upskilling our employees, offering opportunities for both personal and professional development through instilling a “coaching culture” on site, and providing customised training programs aligned to individuals.

Our most recent investment in staff training included enrolling our Warehouse Supervisor in a “Leadership Development Program”, which encouraged the following learnings-

- ✓ Adapt your leadership style to get the most out of your team
- ✓ Understand how different “leadership power bases” impact teams
- ✓ Proactively deal with situations that can demotivate teams
- ✓ Establish credibility and develop a culture of trust within your team
- ✓ Identify stages of team development and how to move forward

Benefits experienced from our approach in further development style training include - Upskilling and professional development, improved staff morale/motivation resulting in employee retention, and of course most importantly, customer satisfaction through improved service offerings.

Iceland Cold Storage Operations Manager – Demi Hiriaki has stated *“Iceland’s continued mission is to aid its emerging leadership team with a positive, long-term behavioural change for themselves and their teams. We achieve this through offering staff practical high-quality external leadership programs with the end outcome equating to a more robust and professional service to our customers”*.

